

## **My Account Information**

Write down the following information, Remove the panel, and keep it in a safe place:

Portal Login

**Portal Password** 

Inmate VADOC # / Name

Access NAAVI at: :

NAAVI.virginia.gov

or scan the QR code.



# Additional Victim Assistance Services

Victim Assist Helpline 1-855-4HELPVA

Attorney General's Office Victim Notification Program 1-800-370-0459

> Virginia Parole Board 804-674-3081

> Virginia Victims Fund 1-800-552-4007

LGBTQ Partner Abuse & Sexual Assault Helpline

1-866-356-6998

Confidential Text Line: 804-793-9999

Virginia Family Violence & Sexual Assault Hotline

1-800-838-8238

Confidential Text Line: 804-793-9999

Virginia Adult Protective Services Hotline 1-888-832-3858

Virginia Child Abuse and Neglect Hotline 1-800-552-7096

> Human Trafficking Info Line 1-833-INFO-4-HT



Striving to continuously improve advocacy and support for crime victims and survivors.



### **Welcome to NAAVI**

# You Deserve to Feel Safe and it is Your Right to be Informed.

Welcome to Notification And Assistance for Victim Inclusion (NAAVI). NAAVI is the system that the Virginia Department of Corrections (VADOC) uses to assist victims and survivors with post sentencing services and information. Victims may use this portal to submit a request for notifications on inmates who perpetrated a crime against them, and then victims can manage their profiles after their requests are approved. NAAVI is accessible 24/7/365. Based on your contact method choices for notifications (phone, text message, letter, email, and/or TTY), you will get messages if the inmate has a major status change such as (but not limited to) transfer, death, name change, parole events (if eligible), and release. You may also search for inmates under the supervision of the VADOC, find helpful information, and obtain resources or connect with Victim Services staff. If at any time you are concerned for your safety, please call local law enforcement or 911.

#### **WEBSITE: NAAVI.VIRGINIA.GOV**



### **Notification Enrollment**

# Enrollment is NOT automatic, participation is voluntary.

To request services provided by the Virginia Department of Corrections' Victim Services Unit, please follow these easy steps:

- 1. Scan the QR code to the right. Follow the instructions for registration on the website or call 800-560-4292 for assistance.
- Once your registration request is submitted, it will be reviewed by our staff. If approved, you will receive confirmation via mail, email, and/or text message as well as an invitation code to build your personal portal page (optional).
- 3. Build your personal portal (optional) and control the notifications you receive, review area services available to you, and check the status of inmates.
- 4. Your registration request confirms that your information be kept confidential pursuant to Virginia Code § 19.2-11.2

If you wish to stop your participation in the program, please submit your request through the portal or call 800-560-4292 for additional assistance.

Please note, if the inmate is housed in a local jail, you will have to register separately with Vinelink.com in order to receive JAIL notifications.

### **NAAVI Portal Access**



Scan the above QR code with your smartphone camera app. Our website link will appear at the bottom. Click the link and register.

## **Victim Notification Options**

The VADOC NAAVI portal is a free service that provides the Commonwealth with information and resources to assist crime victims. Registration is required for crime victims to receive notification/status updates about inmates serving 12 months or more of incarceration pursuant to Virginia Code § 19.2-11.01.

This program is designed to provide you with quick and easy access to information and to assist you in preparing for an inmate's release and community supervision. Notifications are available via:

Phone call Email Letter Text Message